

THE LOCAL INCLUSION ACTION TOOL (LIAT)

*An Integrated Tool for Cities and Towns Worldwide,
Working to Advance the Inclusion of Migrants,
Refugees, and all Residents*



THE LOCAL INCLUSION ACTION TOOL (LIAT): A DRAFT TOOL FOR LOCAL ACTORS WORKING TO ADVANCE LOCAL INCLUSION

The Local Inclusion Action Tool, developed by OECD, Migration Policy Group (MPG), Welcoming International and Intercultural Cities/Council of Europe, is an attempt to distill the most up-to-date knowledge on what works in terms of migrant and refugee inclusion at the local level. We formulated the following inclusion objectives in an effort to highlight common themes from the previously existing tools, making them action-oriented and adapted to very different contexts. We hope this tool will prove useful in your efforts to enact inclusion policies and practices in your community, and to measure the impact of those efforts. Below is more background on the tool:

- The goal of the LIAT is to offer local policy makers, and other practitioners working at the local level, an action-oriented approach to tangibly advancing migrant and refugee inclusion in their communities.
- The tool focuses on the role of local authorities in the inclusion process, and is designed to be relevant for practitioners working on inclusion in “migrant and refugee arrival countries” or “transit countries,” and relevant for circumstances of labour migration, spontaneous population movements, displacement, resettlement, or complementary pathways.
- The LIAT draws from the wisdom of over 400 towns and cities, whose inclusion standards and indicators form the heart of this tool. The tool also draws on the expertise and frameworks of a large and diverse array of organizations, each of whom aim to support effective inclusion at the local level. Contributors include:
Mayors Migration Council, ODIHR, UCLG- ICMPD, UNHCR, UN Habitat, IOM, the Centre for Mediterranean Integration of the World Bank, UNESCO, UNCTAD, UNICEF, WHO, Eurocities, World Economic Forum, New American Economy, EU Fundamental Human Rights Agency, in addition to Welcoming International, OECD, MPG, Mipex, Intercultural Cities and others.
- For any questions related to the tool, please contact Anna Piccinni at OECD, at anna.piccinni@oecd.org.

Sub-Categories		Action-Oriented Guidance/Objectives	GCR:Aligns to Global Compact on Refugees	GCM: Aligns to Global Compact on Migration	Frequency : # of times action appears in source documents (out of 15)
1	Governance				
1.1	Horizontal coordination	<p>1.1.1 Adopt an Integration/Intercultural/Diversity strategy/Action plan or framework developed through cooperation between different municipal departments</p> <p>1.1.2 Are the needs of refugees, migrant and IDP mainstreamed within local economic development and sectoral plans?</p> <p>1.1.3 Is there a local cross-sectoral coordination taskforce/Unit devoted to mainstreaming migrant and refugee inclusion issues across local service delivery</p>			10
1.2	Vertical coordination	1.2.1 Multilevel tools/coordination mechanism for the implementation of plans and strategies on migrant and refugees integration			8
1.3	Multi-stakeholders cooperation: cooperation with NGOs, private sector, universities, associations of migrants, etc.	1.3.1 Develop a community-wide plan (including local authorities, private sector, NGOs, migrant and refugees associations, foundations, churches, etc.) for migrant and refugee inclusion, implement the plan in collaboration with diverse stakeholders and maintain the plan in consultation with the immigrant community			11
1.4	Political inclusion (of migrants) and consultation mechanisms	1.4.1 At local level, adopt a process of policy consultation and/or policy co-design including people of all ethnic or cultural backgrounds			12
1.5	Communication/Leadership engagement	1.5.1 Shape public perceptions regarding the positive contribution of migration and diversity through campaigns and leadership narrative.		17-:33f	9

	1.5.2	Raise public awareness to end racism, xenophobia, on appreciation of migrant cultures and those of destination communities	15:31h; 17:33f	
	1.5.3	Run information campaigns on risks associated with irregular and unsafe migration and dangers of trafficking in persons and pre-departure orientation in countries of origin.	Obj 3:19e; Obj 10:26j; Obj 3:19d	
1.6	1.6.1	Data are collected on migrants and refugee outcomes at local level that allow monitoring and evaluating inclusion practices	Obj 1:17d	13
1.7	1.7.1	Set aside appropriate financial, staff and other resources for integration-related activities	Program A 23,32	10
1.8	1.8.1	Establish alliances to foster migrants and refugee inclusion within municipalities inside metropolitan areas/neighbouring municipalities/cities agglomerations as well as strengthen urban-rural linkages and assess their benefits		3
1.90	1.9.1	Participate to city-to-city knowledge sharing, advocacy and capacity building initiatives on migrant and refugee inclusion		2
1.10	1.10.1	Promote diversity at all hierarchical level so that municipality workforce reflects the composition of city's population		3
1.11	1.11.1	Train public officials on migration laws, migrants and refugees status, work permits, entitlements, mechanisms to denounce discrimination	15:31g	
1.11	1.11.2	A program(s) exist (inter-cultural and language proficiency, etc) to train public staff on working with diverse populations		9
2.00	Employment (Access to)			

2.1	Vocational training	2.1	Establish vocational training for host and refugee communities and in particular for young people and women		GCM 15 F)	7
2.2	Skills assessment/validation of competences	2.2	Established mechanisms to facilitate the path for migrants towards recognition of diplomas and professional qualifications (including without original documents through on-site validation)		GCM 19	7
2.3	Involvement of private sector and social enterprises	2.3	A partnership is in place between local authorities, social enterprises and the private sector to support new labour opportunities for migrant and host communities	GCR SECTION 3.2 PARA 42	GCM Ob 5	7
2.4	Matching Offer and Demand of labour at local level	2.4	Improve matching between local labour needs and newcomers' skills		GCM Ob 5	4
2.5	Support Migrant Entrepreneurship (including by removing barriers to mainstream services)	2.5	Ensure the offer of entrepreneurship support is equally accessible for migrants/refugees/IDPs as for host communities and that it is as integrated as possible (coaching, microfinance and strengthening of business networks)	GCR para 71	GCM ob 20; 19	6
2.6	Invest in regional and cross-regional labour mobility	2.6	Encourage forms of employment that are compatible with legal stay and mobility			
3.0	Education					
3.1	Ensure migrant access to compulsory national education system	3.1.1	Provide school places for all children (incl. undocumented) of compulsory schooling age. Put in place measures to avoid segregation of pupils on ethnic, religious, linguistic or other grounds.			
		3.1.2	Provide language support and introductory activities for pupils with foreign background in public schools			4

		3.1.3	Provide intercultural competence training to educational staff.		
3.2	Encourage migrant access to non-compulsory schooling, including University and vocational training	3.2	Provide support for students to attain admission requirements (incl. language, validation of curricula, support financial requirements through municipal or philanthropic scholarships, etc)	Obj 5:21	4
3.3	Language training for migrants	3.3	Provide free language training in the host country languages, preferably through “active learning” methods (eg. In jobs, in volunteering etc.), making special effort to reach hard-to-reach individuals.		5
4.0	Welfare & Health				
		4.1.1	Ensure access to key health and welfare services for all migrants, including the undocumented and IDPs.		7
	Support migrant access to health and social services	4.1.2	Provide intercultural competence training for staff of health and welfare services, as well as basic information of migrants’ rights and entitlements.		
4.1		4.1.3	Provide linguistic and cultural mediation for migrants and refugees using health and welfare services.		
5.0	Housing and urban planning				
5.1	Foster interaction between people with a different background in public spaces	5.1	Expanding the spaces/events for migrant contribution to local public life, in partnerships with civil society, migrant associations and the third and private sector,	Obj 16 f); obj 15:31h	8
5.2	Inclusive housing	5.2.1	Improve availability of attractive and affordable housing solutions for all		

5.3	<p>Ensure that urban planning and design support the integration of newcomers and population with migrant background</p>	<p>5.3.1 Develop neighbourhood/urban/territorial profiles (mapping presence of refugees/migrants/IDPs, poverty, building stocks, connectivity,vulnrerability to disasters etc) and address situations of segregation by improving the quality of urban space (neighbourhood, transport, service provision planning, develop planned city extensions, urban infill and regeneration plans, etc)</p>	
		<p>5.3.2 Make Accommodation centres and camps visible and connected to/embedded in local communities, so as residents can share daily routine and local services with their neighbours</p>	
		<p>5.3.3 Increase cities resilience to conflicts by avoiding residential segregation of communities and contributing to settling land disputes, for instance by improving data collection on land ownership and tenure security</p>	
6.0	<p>Overall support to migrants and refugees</p>		
6.1	<p>Provide tailored and easily accessible information</p>	<p>6.1 Design specific measures to ensure newcomers and longstanding migrants and refugees can access to universal services (one-stop-shops, welcome packs, guidelines on how to access public services and use transport, etc)</p>	<p>Obj 3:19c; Obj 3:19d; Obj 7:23c</p> <p>8</p>
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6.2	Provide legal support	6.2 Provide, directly or via NGOs, legal counselling and acces to justice, in particular for the most vulnerable migrants including undocumented and children	OBJ 7:23g	6
6.3	Issuance of registration cards to all persons living in a municipality, including migrant to facilitate access to services	6.3 Provide residents, including undocumented, with a formal proof of residency such as a municipal identity card that can unlock access to city services.	Obj 4:20	5